



autologous cultured
chondrocytes
on porcine
collagen membrane



Call us at **877-872-4643**
with any questions

For Patients: Considerations for Appeal of a MACI Denial

Important note: The content presented below is for informational purposes only and is not any guarantee of coverage. Always talk with your doctor and insurance provider as they are responsible for, and qualified to, answer your questions related to health, insurance, and coverage.

After a denial, you may be the most effective advocate to appeal the decision

Your insurance provider may deny coverage for MACI, even after a doctor has deemed the treatment medically necessary. **To help appeal the decision, consider the following:**

- 1 Have a full understanding of your condition, the treatment options, and why MACI was deemed medically necessary by your doctor
- 2 Know the stated reason for the denial given by the provider
- 3 After speaking with your doctor and insurance provider, contact MyCartilageCare for assistance appealing the denial at 877-872-4643

POTENTIAL ACTIONS TO TAKE:

HR

HUMAN
RESOURCES

If you are insured through your employer:

Reach out to your employer's Human Resources Department, explain the denial and its impact on your healthcare. Inquire if they are able to assist in any way.

OON

OUT OF
NETWORK

If the stated reason for the denial is "out of network":

Call your insurance member services department to request an exception to allow in-network benefits.

PAD

PRIOR
AUTHORIZATION
DENIAL

If a "Prior Authorization Denial" is issued

Patients have the [right to appeal](#)* decisions made by their health plan. You can also access your state's Department of Insurance** [here](#) for additional information.

* <https://www.cms.gov/CCIIO/Programs-and-Initiatives/Consumer-Support-and-Information/External-Appeals.html>

** http://www.naic.org/state_web_map.htm



Take the next step

toward your individual
cartilage treatment goals

MyCartilageCare.com | 1-877-872-4643



Indication

MACI® (autologous cultured chondrocytes on porcine collagen membrane) is made up of your own (autologous) cells that are expanded and placed onto a film that is implanted into the area of the cartilage damage and absorbed back into your own tissue.

MACI is used for the repair of symptomatic cartilage damage of the adult knee.

The amount of MACI applied depends on the size of the cartilage damage. The MACI film is trimmed by your surgeon to match the size and shape of the damage, to ensure the damaged area is completely covered.

Limitations of Use

It is not known whether MACI is effective in joints other than the knee.

It is not known whether MACI is safe or effective in patients over the age of 55 years.

Important Safety Information

MACI should not be used if you:

- are allergic to antibiotics such as gentamicin, or materials that come from cow, pig, or ox;
- have severe osteoarthritis of the knee, other severe inflammatory conditions, infections or inflammation in the bone joint and other surrounding tissue, or blood clotting conditions;
- have had knee surgery in the past 6 months, not including surgery for obtaining a cartilage biopsy or a surgical procedure to prepare your knee for a MACI implant;
- or cannot follow a doctor-prescribed rehabilitation program after your surgery

Consult your doctor if you have cancer in the area of the cartilage biopsy or implant as the safety of MACI is not known in those cases.

Conditions that existed before your surgery, including meniscus tears, joint or ligament instability, or alignment problems should be evaluated and treated before or at the same time as the MACI implant.

MACI is not recommended if you are pregnant.

MACI has not been studied in patients younger than 18 or over 55 years of age.

Common side effects include joint pain, tendonitis, back pain, joint swelling, and joint effusion.

More serious side effects include joint pain, cartilage or meniscus injury, treatment failure, and osteoarthritis.

Please see [Full Prescribing Information](#).



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